

Specialty Permit Citations Income Codes & Regulations

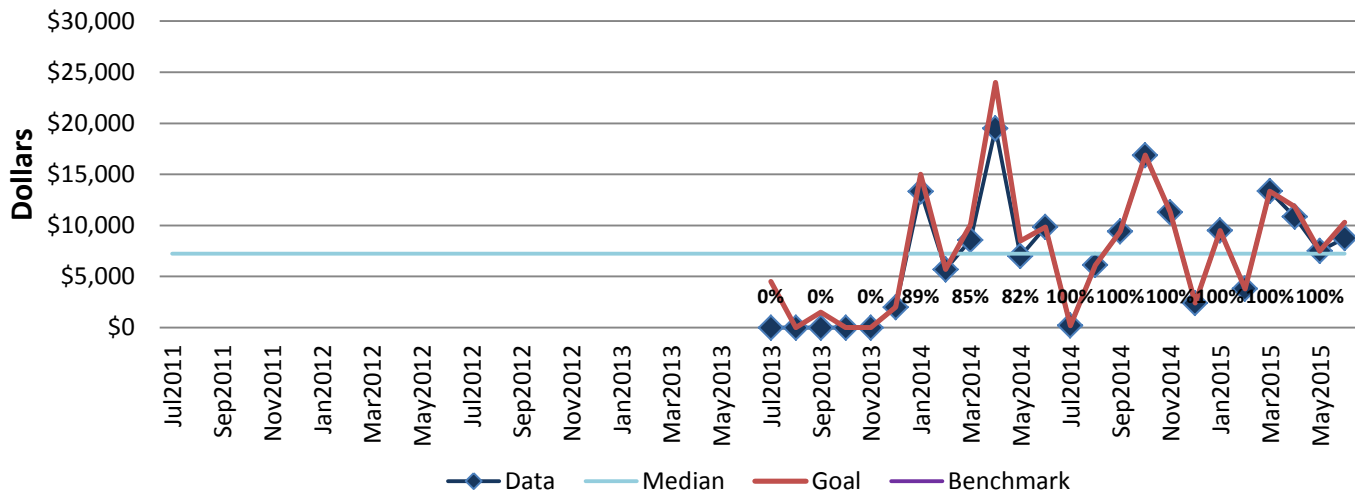


KPI Owner: T. Watkins

Process: ABC Inspections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD Goal: 100% Collection Benchmark: TBD		Data Source: Hansen Goal Source: Dept Management Team Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The amount of income assessed and collected from specialty permit violations. Why Measure: Quantify the amount of fines and fees assessed and paid Next Improvement Step: TBD		
How Are We Doing?					
Jul2014-Jun2015 12 Month Goal	Jul2014-Jun2015 12 Month Actual		Jun2015 Goal	Jun2015 Actual	
\$102,625	\$100,091		\$10,300	\$8,767	
Dollars	Dollars		Dollars	Dollars	

Specialty Permit Citations Income



Root cause analysis is not necessary because there is no gap between the goal and current performance. All payments that are due have been paid for the past 12 months.